FAN SAFETY GUIDELINES

STAY HOME IF SICK:
Guests must not come to SAP Center if they have COVID-19, COVID-19 symptoms, or know they’ve been exposed to COVID-19. It’s recommended that guests take their temperature before departing for the event. If you are feeling sick, stay at home!

PHYSICAL DISTANCING:
Safety is our goal and it starts with you!
Stay out of the penalty box by staying 6 feet away from those not in your party while at SAP Center.

FACIAL COVERINGS REQUIRED:
All guests and staff will be required to wear facial coverings at all times except when they are actively eating or drinking. This includes parking lots and security screening areas.

NO BAGS:
Bags, wallets, purses & clutches larger than 5” x 8” will no longer be permitted inside SAP Center. Guests who arrive with bags larger than 5” x 8” can take advantage of a self-operating locker system located outside of SAP Center.*

DIGITAL TICKETS:
All tickets for events at SAP Center are digital and available to guests through their mobile devices. Tickets purchased through SAP Center, the San Jose Sharks, and/or the San Jose Barracuda will be available through the Sharks + SAP Center or Ticketmaster mobile apps or via mobile web. In order to provide a contactless experience for all guests, there will no longer be physical tickets.

NO CASH AT FOOD, BEVERAGE & RETAIL POINTS OF SALE:
To limit the number of touchpoints between guests and team members during events, all food, beverage, and retail purchases will become a cashless experience. Major credit and debit cards along with mobile payments will be accepted throughout SAP Center. Reverse ATMs will be available to allow guests to convert their cash into a debit card(s) that can be used inside SAP Center and anywhere else major credit and debit cards are accepted.

NO SMOKING:
In addition to being a smoke-free facility, SAP Center will no longer provide designated smoking landings. E-cigarettes continue to be prohibited.

WASH HANDS FREQUENTLY:
While in attendance at SAP Center, it is recommended that you wash your hands often with soap and water for at least 20 seconds. As an alternative, sanitizing stations will be available throughout SAP Center.

*Bags carrying items that are medical in nature will be permitted as will diaper bags when accompanied by a child who wears diapers.

SUBJECT TO CHANGE UPDATED OCTOBER 2020