



Islanders Reserve FAQ's:

- Is there a cost to join the Islanders Reserve?
 - Yes, it is \$100 per account charged annually. This deposit will be used towards your future Islanders Season Ticket Membership.

- What do I get for joining Islanders Reserve?
 - Joining Islanders Reserve provides you with the earliest opportunity to obtain a Season Ticket Membership once they become available. All Islanders Reserve members receive a limited-edition UBS Arena at Belmont Park inaugural season gift along with Islanders presale ticket access.

- Does joining Islanders Reserve guarantee me a seat for next season?
 - As Islanders season tickets are sold out, ticket availability will be determined after the Season Ticket Member renewal process has been completed each year. An Islanders Reserve Membership does not guarantee access for the upcoming season.

- If I am a Half Season Member or Quarter Season Member, do I need to join Islanders Reserve?
 - No, you are automatically at the top of our Islanders Reserve waiting list and do not need to place a deposit.

- Can I make a specific seating request?
 - When you sign up for Islanders Reserve, we will follow up with a brief survey to discuss your seating preferences. Please note that we cannot guarantee seat availability in specific locations. Once you become a Season Ticket Member, you'll have the opportunity to upgrade your seat on an annual basis if selection is available.

- How will I be notified when season tickets are available?
 - We will reach out to you personally and explain the process of securing season tickets when we have options available.

- Can I gift Islander Reserve Memberships?
 - Yes! An Islanders Reserve Membership makes a great gift. Deposits are not transferable, so make sure the information is accurate.

- Can I change the name on my account after it's been created?
 - Islanders Reserve deposits are not transferable.

- Can I get a refund of my Islanders Reserve Membership?
 - Islanders Reserve Memberships are intended to be utilized towards future season ticket purchases and is not refundable.

- Should I join Islanders Reserve if I am already an Islanders Season Ticket Member and want to add season tickets to my account?
 - No, you do not need to join Islanders Reserve if you're already a Full Season Ticket Member, Half Season Member, or Quarter Season Member. If you're looking to make changes to your plan, please contact your Islanders Account Manager or email us today at Memberships@newyorkislanders.com.

- Can anyone join Islanders Reserve?
 - You must be at least 18 years of age to be an Islanders Reserve Member. Purchasers must reside within the Tri-State Area.